How To Review Information about your Case in benefind
What is benefind?
benefind is a website where you can apply for benefits like:
- Supplemental Nutrition Assistance Program (SNAP) – helps you buy healthy foods for you and your family.
- Medicaid – helps cover medical care costs.
- Kentucky Transitional Assistance Program (KTAP) – helps pay for basic needs like rent, utilities, and other household expenses.

You can access benefind by visiting benefind.ky.gov from any computer with internet.

Reviewing Information about your Case in benefind
Once you have set up your benefind account, you can log in to see information about your benefits. You can find this information on your benefind homepage. Your homepage may look different than the homepage shown below because of your unique household and the benefits you are receiving.

Follow the steps below to learn how to report a change to your case.
1. Open your internet browser and go to benefind.ky.gov.
2. Click the Log In link in the top right corner of the benefind homepage.
3. Enter your Kentucky Online Gateway Citizen Account username or email address and click the Log In button.

![Gateway Log In](image)

**Note:** If you have not already created a Kentucky Online Gateway Citizen Account, go to the [Creating a Kentucky Online Gateway Citizen Account](#) section to learn how.

4. Read the warning consent text and click Reject or Accept.

![Warning Consent](image)

**Note:** If you click Reject, you will not be permitted to enter benefind and will be automatically signed out of your account.
5. Click the **Visit the marketplace for Individual and Families** button.
6. On your benefitfind homepage, you can find information on:

- Benefits that need to be recertified
- Benefits you are currently receiving
- Applications that you have started or submitted
- Documents you need to upload for recertification or application (see the Submitting Requested Verification Documents help document for more information)

Benefits that you need to recertify are located here. If you don’t need to recertify anything, you won’t see this section.

Benefits you are currently receiving show up here.

This section displays your pending applications that require action from either you or DCBS.

This section lists the information you need to submit in order to complete your application or recertification. If you don’t need to submit anything, there will be a message that says, “No document pending for verification.”